



Australian Government

Department of Finance

The Treasury

PUBLIC RELEASE OF 2019 ELECTION COMMITMENT COSTING

Name of proposal costed: National Disability Information Gateway	
Costing Identifier:	COA042
Summary of costing:	<p>The proposal is to invest \$45.0 million over three years to establish a National Disability Information Gateway for people with disability, their families and carers.</p> <p>The National Disability Information Gateway would include a website and 1800 number to improve access to information and services, across multiple sectors including health, housing, employment, transport and disability services.</p>
Ongoing or Terminating (including date)^(a)	Terminating 30 June 2022.
Person making the request:	Prime Minister.
Date costing request received:	9 May 2019
Date of public release of policy:	2 May 2019
Date costing completed:	15 May 2019
Additional information requested (including date):	Not applicable.
Additional information received (including date):	Not applicable.

(a) Ongoing policies continue indefinitely (until a decision is made to cease or alter the program). Terminating measures end on a date set out in the initial policy and a further decision is required to continue the program beyond this date.

Financial implications (outturn prices)^(b)

Impact on	2018-19	2019-20	2020-21	2021-22	2022-23
Underlying Cash Balance (\$m)	0.0	0.0	0.0	0.0	0.0
Fiscal Balance (\$m)	0.0	0.0	0.0	0.0	0.0

(b) A positive number for the fiscal balance indicates an increase in revenue or a decrease in expenses or net capital investment in accrual terms. A positive number for the underlying cash balance indicates an increase in revenue or a decrease in expenses or net capital investment in cash terms.

Where relevant, state that the proposal has been costed as a defined or specified amount.

This proposal has been costed as a specified amount.

Where relevant, include separate identification of revenue and expense components.

Not applicable.

Where appropriate, include a range for the costing or sensitivity analysis.

Not applicable.

Qualifications to the costing (including reasons for the costing not being comprehensive).

The costing has no impact on underlying cash or fiscal balance as the costing has been undertaken consistent with the costing request, which requires that all costs be absorbed within the existing resources of the Department of Social Services (Outcome 3: Disability and Carers).

The costing does not estimate the number of people that will access services, particularly telephone support services. Given that the costing is based on a specified capped funding amount, it is possible that the demand for telephone services could potentially exceed the capacity of service providers to respond within reasonable timeframes.

Where relevant, explain effects of departmental expenses.

Consistent with the costing request, the costing assumes the Department of Social Services would be able to absorb all departmental costs.

Where relevant, explain the reason for any significant differences between the assumptions specified in a party costing request and those used in a Treasury or Finance costing.

Not applicable.

Other comments (including reasons for significant differences between the estimated impact on the fiscal and underlying cash balances).

Not applicable.

Where relevant, include an explanation of the medium term implications of the proposal^(c).

Not applicable.

(c) Information on the medium term implications will be provided if the cost of the policy is expected to be significantly different beyond the forward estimates period.

Background information

Costing methodology used:

This costing is based on the assumption that the National Disability Information Gateway would include a website and telephone services provided via the 1800 number.

The website would be developed and administered by the Department of Social Services. The 1800 number and associated telephone services would be provided by one or more external service providers. These are similar services and implementation arrangements to the services provided by the Carer Gateway.

It is assumed that the information and services provided by the National Disability Information Gateway would consolidate and expand on the information and services currently provided via existing websites and telephone support provided by the Department of Social Services, Department of Human Services, Department of Health and the National Disability Insurance Agency.

Behavioural assumptions used (as appropriate)

Not applicable.